

Latest Digital RTI Update on Land Acquisition and Compensation provided to the residents by Infopark and Government of Kerala for Smart City project

Get the updates on the land, water and Air resources from [www.digitalrtimission.com](http://www.digitalrtimission.com).

More details on the Commerce and Industry across India will be featured next month. Register and be updated through Digital RTI Mission.



## Legal Gyan – Series 1

What should be done if an ATM machine fails, deducting money from an account without actual withdrawal?

This is an irritating situation, where one ends up losing money, for no proper reason. These days, people rely heavily on ATM machines for cash withdrawal, and a technical failure of this nature can cause great inconvenience.

The Reserve Bank of India, in a circular dated 11/02/09, has addressed the issue. It says banks should reimburse the amount wrongfully debited within a period of 12 days from the date of receipt of customer complaint. The aggrieved person needs to submit a complaint to the manager of the bank where



he is an account holder and the bank should reimburse the money.

Now, if the bank doesn't respond within 12 days, the concerned person can submit a complaint to the nearest branch of the

Reserve Bank of India. The Reserve Bank can impose, on the

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### LOOKING FOR PARTNERS

ADR Centre has been active in the field of Alternative Dispute Resolution since 2009. Centre is intending to start franchisees across India. We are looking forward to associate with institutions and individuals as partners. Please mail your details to [adr@adrcentre.in](mailto:adr@adrcentre.in).

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bank committing default, a penalty not exceeding Rs 5 lakh or twice the amount involved in such contravention or default, where such amount is quantifiable, whichever is more. If the contravention or default is a continuing one, a further penalty may be imposed, which may extend to Rs 25,000 per day during which the contravention or default continues. The circular states that non-adherence to the time discipline will also attract proceedings against the bank under the Payment of Settlement Systems Act 2007.

## ADR Centre on Amendments to the Arbitration and Conciliation Act 1996

The ADR Centre gave its suggestions for proposed amendments to the Arbitration and Conciliation Act 1996. These were based on a consultation paper inviting suggestions that would redefine the arbitration mechanism in India.



The Centre suggested the following:

- 1) Setting up of a regulatory body to monitor the ADR profession in India by setting standards for Arbitrators and Mediators. This will help companies and other institutions refer their disputes confidently for Arbitration or Mediation.
- 2) The need to redefine 'Public Policy' in the Act, a term that invites unwanted litigation.
- 3) Various amendments to effectuate the minimising of interference of courts in arbitral proceedings.

The Centre aims to be an active part of the policy making process on matters relating to ADR. It envisions the development of an Alternative Dispute Resolution culture, striving to make India a dispute-free country.

## Arvind Kejriwal inaugurates Federation of RTI activists in Kerala



Arvind Kejriwal, the leading right-to-information (RTI)

Creating a Pedestrian friendly Road

Rekha Kamath

*“Our city planners and officials often say that we need to ‘strike a balance’ between motorists and pedestrians. However, when put to practice, most policies are oriented towards motorists. Planners see streets as a problem to be solved for automobiles.”*



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campaigner and Magsaysay award winner inaugurated the Federation of RTI activists in Kerala on Sunday 9 May 2010 at Chavara Cultural Centre. In his address to the RTI activists from various



districts of Kerala, he urged the Kerala Government to make the selection of State information commissioners transparent and make sure that only those with a deep commitment to RTI are chosen for the jobs.

[Read more >>](#)

## Random Thoughts D Dhanuraj

I was reading about life and its philosophy this morning and wondered how beautiful life was. What we do, what we learn - perceptions and imaginations. Sometimes one may feel that this is a holistic nocturnal journey one is having on the earth. I happened to read about a person in Cochin who did a PhD about life before birth. It seems he can tell what we were doing in our previous lives (if it is to be believed!).

Our perception of life varies from one religion to the other, but classics in every language and continent are the same, in the sense that they adore the beauty of life. Emotions and feelings at different ages are in sync with the evolution of human race of different times. War and peace are images of the ugliness and beauty of life.

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## Media

Call to widen national highways to 45m

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## Testimonials

*"I am very glad that I got to know more about CPPR and its work by visiting Cochin!"*

-Manisha Gupta, Delhi.

*"This was very insightful experience and I appreciate you talking the time from your day to introduce us to Kerala and your organization.!"*

-Michael Vogel, Semester at Sea.

## [Contact Us.](#)

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